

Cezar Sevilhano

São Paulo, Brazil | +55 (11) 98294-0745 | cezarsevilhano@gmail.com
linkedin.com/in/cezar-sevilhano | cezarsk8.github.io/cezar | github.com/cezarsk8

ABOUT ME

Engineering & Support Manager with 17+ years bridging business strategy and technical execution. Currently leading a microservices ecosystem of 20+ repositories at RAZAC, covering architecture, CI/CD, production support, and AI innovation. Background spans international logistics (Correios), cross-border eCommerce (Sinerlog), SAP integration (Kestraa), and hands-on full-stack development with live personal projects in production. Focused on scalable .NET systems, observability-driven operations, and integrating generative AI into engineering workflows.

PROFESSIONAL EXPERIENCE

Engineering & Support Manager | RAZAC

Nov 2024 – Present

São Paulo, Brazil · Hybrid

Engineering & Architecture

- Manage 20+ repositories in Azure DevOps organized by domain (Core, Cadastros, Integrations, Financial, Processes, AI)
- Define and maintain shared libraries via internal NuGet feed (razac-libs), ensuring consistency across microservices
- Architect systems on .NET 8, Oracle (Dapper/ODP.NET), MongoDB, RabbitMQ, Docker, API Gateway, and Identity Server
- Implement CI/CD with Azure Pipelines including automated NuGet publishing with change detection
- Enforce code quality standards with SonarQube static analysis and quality gates

Product & Development

- Collaborate with PO on refinements: epic breakdown, user stories, acceptance criteria, and test scenarios
- Manage roadmap in Jira: epics, stories, estimates, prioritization, and cost analysis for financial visibility
- Lead technical development of Tax Analysis MVP — .NET backend + Railway frontend + LLM integration

Support & Operations

- Manage bug and incident backlog (Jira project TEC) with structured triage and resolution workflows
- Investigate production failures using Loki (logs), Grafana (dashboards), RabbitMQ, Oracle, and MongoDB
- Build support knowledge base for faster diagnosis and client response times
- Monitor service health via Consul and Portainer

AI Innovation

- Adopt generative AI in daily engineering (Claude Code with MCPs integrated to Jira, Loki, Grafana, RabbitMQ, Oracle, MongoDB, Azure DevOps)
- Develop and deploy AI-powered MVPs on Railway

Key Projects:

- **IDA Freight Quotes** – AI-powered agent automating freight quote sourcing across multiple providers
- **RAZAC Workspace** – Workflow automation and business metrics dashboard
- **Tax Analysis MVP** – LLM-integrated fiscal analysis tool for operational workflows

Tech: .NET 8, Oracle, MongoDB, RabbitMQ, Docker, Azure DevOps, Azure Pipelines, Grafana, Loki, SonarQube, Consul, Jira, Identity Server

Project Manager | Kestraa

Jan 2024 – Sep 2024

São Paulo, Brazil · Hybrid

- Deployed Kestraa solution in major agribusiness multinational; managed 2 ongoing industrial customer projects
- Managed foreign trade and SAP MM module integration (ME21N, J1B1N, FB60)
- Conducted customer process mapping, parametrized platform solutions, and coordinated with sales/product teams
- Handled import processes for container and bulk cargo in foreign trade operations

Tech: SAP MM, monday.com, SAAS deployment

Technical Product Owner | Sinerlog

Jul 2021 – Dec 2023

São Paulo, Brazil · On-site

- Wrote user stories, conducted API testing, managed Kanban board in Jira, and created documentation and release notes
- Conducted stakeholder discovery and planned backlog aligned with strategic business objectives
- Implemented Brazil's Remessa Conforme program — clearing hundreds of international parcels through the federal tax benefit for couriers

Key Projects:

- **e-Invoice** – International invoice system for cross-border retail (SGS integration)
- **CrossCommerce Platform** – API suite for catalog, orders, invoices, shipping, and taxes
- **Global Tracking** – Multi-carrier parcel tracking platform consolidating origin-to-buyer data
- **Sinerlog Courier** – Customs clearance app integrated with Brazil's SISCOMEX
- **Remessa Conforme** – Federal tax compliance program for cross-border courier operations

Tech: C# .NET, PostgreSQL, MySQL, Cypress, Jira, Postman

Technical Account Manager & Business Dev | Correios

Jul 2007 – Jun 2021

São Paulo, Brazil

- 14 years across 3 roles: Postal Worker (2007-2013) → Sales (2013-2020) → Cross-Border Business Dev (2020-2021)
- Key participant in major cross-border e-commerce projects: Cainiao (Alibaba), Shopee (Sea Group), and Encaminhei.com
- Technical account manager for Cainiao — managed integration, delivery SLA, and API support
- Helped implement Shopee's cross-border operation in Brazil, including tracking system integration
- Led self pick-up project with Encaminhei.com for last-mile delivery optimization
- Developed Correios PACKET import solution and JSON API documentation for tech team
- Managed 300+ client portfolio, delivery SLA monitoring, and API integration maintenance

PERSONAL PROJECTS

Listo – Price Research App

[Live · mylistoapp.com](#)

Receipt OCR, price history tracking, cross-store comparison, pantry management

Tech: .NET 9, Next.js 15, TypeScript, Tailwind CSS, PostgreSQL

InCasa Fitness – Gym Management

[Live · incasagym.com](#)

Workout management, progress tracking, supplement analytics, AI-powered exercise descriptions

Tech: .NET 8, Next.js 15, TypeScript, Tailwind CSS, PostgreSQL, AI

EDUCATION

Computer Systems Analysis – FATEC-SP (Technology Degree)

2018 – 2022

Logistics & Supply Chain MBA – Centro Universitário SENAC

2017 – 2018

Bachelor's in History – Universidade de São Paulo (USP)

2012

CERTIFICATIONS

AI Workshop – Applied AI for Business · CI&T · 2025

SAP S4HANA · Udemy · 2024

SAFe 6 Product Owner · Certification Pending

Agile Project Management & Product Ownership

SKILLS & TOOLS

Backend: .NET 8/9, C#, REST APIs, Clean Architecture, CQRS

Databases: Oracle (Dapper/ODP.NET), PostgreSQL, MongoDB, MySQL

DevOps: Azure DevOps, Azure Pipelines, Docker, SonarQube

Management: Jira, Kanban, Scrum, SAFe, User Stories

Frontend: Next.js 15, React, TypeScript, Tailwind CSS

Messaging: RabbitMQ

Observability: Grafana, Loki, Consul, Portainer

AI: Claude Code, MCP integrations, LLM workflows